# **Fitout Guide**

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# The key to a successful office fitout is in the planning.

To help you achieve a stress free office fitout we have put together this step by step guide. A successful office fitout can be accomplished when all the steps are completed in the correct order and in a timely manner.

If you have any questions regarding this guide please call Apex Executive Interiors on 02 9635 9100 or email fitout@apexei.com.au



### **STEP 1** Do you need to move?

- Ask yourself do you need to move or could you get a better deal negotiating where you are? Building owners may offer incentives such as an office fitout or renovation for you to stay.
- Contact Apex Executive Interiors on 02 9635 9100 or fitout@apexei.com.au. The early stages Is the best time for to talk to us whether you choose to stay or move.

### **STEP 2** Assemble your Relocation / Fitout team

- Get your team together. Whether you stay or go you need to have people on this team who are creative, good with numbers, and most of all be able to make decisions.
- □ Write down your needs as a company when operating from a new site. We will need to know so we can tailor your fitout to your needs.

### **STEP 3** Select a location

- □ Short list which suburbs you would operate best from.
- □ Talk to your staff about the move. It is not uncommon to lose a number of staff in an office fitout move, you may be wise to make sure they are not your key staff.

### STEP 4 Establish the square metres you will need

- Establish how much area you will need. Depending on who you talk to you will be told anything from 6.5m<sup>2</sup> anywhere up to 18m<sup>2</sup> per person. Buildings are generally designed around a ratio of 10m<sup>2</sup> per person. Forecast your spatial requirements for the duration of your lease, get it wrong and you are stuck with it.
- **Talk to us.** We have our own unique spatial planning software to assist in this process.

### STEP 5 Property Search

- □ Talk to real-estate agents in the area. Get your Relocation / Fitout team to do their own research, it is important to know the value of property and the availability of the square meterage you are after for yourself.
- □ Request a copy of a Building Selection Checklist from us. It is important to consider multiple factors when selecting a site. Our Building Selection Checklist will greatly assist you in this process.

### **STEP 6** Legal's

- **Engage your legal team.** This is when you will start comparing leases and start the negotiating process.
- Have your legal team look over finalising your old lease if you are moving.

### STEP 7 Engage your interior designer

□ Engage Apex Executive Interiors as your designer. We will supply you with spatial concept plans for the sites that you have shortlisted. These plans will definitively show you how you will fit into your office space.

### **STEP 8** Negotiate rent incentives

- □ Negotiate the rent and incentives. Negotiate what you want to be included in the lease, such as rent free periods and payment of your fitout or renovation. Talk to your financier and get the lawyers involved.
- □ Negotiate exiting terms including make good. Request your legal team either negotiate the make good out of the lease or negotiate a m<sup>2</sup> rate for the cost of the make good and amortise it over the term of your lease.
- □ Stay calm, this step takes patience.

#### **STEP 9** Finalise Design

Meet with us and finalise your design, scope of works and select finishes so you can make to the next stage... quoting.

### **STEP 10** Authority Approvals

Deliver your chosen office design to your building manager and into council / Private Certifier for approval if it is required. You can only submit plans to council along with required paper work after the owners of the property have approved of what you are going to do and all parties have signed the lease. We can assist in this process if required. In order to get a CDC you will need a fire design and a exit and emergency lighting design to be completed by a Competent Fire Safety Professional. Depending on the their work load, this can take 10 - 15 days, we do know people who can assist in this process. A Complying Development Certificate (CDC) can generally be done in 10 working days. If you need a Development Application (DA) then that must be done through council and this will be a minimum in most cases of 6 weeks. We have known them to take twice that long. Decide now if you need to start this process.

### STEP 11 Service Agreements part 1

Get your Relocation team to start contacting people like electricity companies, your phone provider and ADSL provider. Once numbers and addresses are firmed up you can start ordering stationery and organizing your PO Box.

### **STEP 12** Finalise a quote for fitout

□ Obtain comparable quotes on your chosen office design from selected fit out contractors. Ask for the quotes to be broken down so you can see exactly what you are getting so you can compare apples for apples. You should not award the project to a contractor on price alone; you need to feel you can trust the contractor you choose. Make sure that appropriate attention has been paid to service trades such as Air Conditioning and Fire Services, they are not just a good idea, in most cases they are mandatory. Speak to your builder about the payment terms and agree to payment dates.

### **STEP 13** Award the fitout contract

- Award the office fitout to your chosen contractor. If it has not been done already start the approval process with council or a private certifier (if required). You can award the job to your fitout contractor whilst the job is in council, however bear in mind you could be responsible for costs if council reject your application or ask for your plans to be amended.
- □ Organize IT equipment and phone systems.

### **STEP 14** Dilapidation report

□ Take photos of the site and conduct a written Dilapidation Report. It may warrant having an independent company come in at this stage to do the dilapidation report for you. When the lease is up you are going to have to return it base building condition, and you don't want to pay to improve the site to a better condition than when you took it on. We will do a dilapidation report the first day we arrive on site In most cases, but bear in mind you may have been there before us.

### STEP 15 Service Agreements part 2

□ Obtain relocation quotes and to arrange service agreements with people such as cleaners and electricians for lead tagging.

### **STEP 16** Commence Fitout or Renovations

Commence the office fitout. We will maintain regular contact with you during this process and complete your fitout to program.

### **STEP 17** Update your internal documents

Get your relocation team to start modifying your current WHS office policies to reflect changes in the new site. Also start preparing things such as your notifications of your move to your clients and suppliers.

### STEP 18 Re Key all the locks

- □ Organize your key system for your office, you should definitely change your locks.
- □ Consider if you need a master keying or even signature system.

### STEP 19 Almost ready

- □ When the office fitout is complete apply for an occupancy certificate. You cannot occupy the site until you have approval to do so (if it is required).
- □ Undertake a defects inspection. Make your fit out contractor aware of items you are not happy with and set a deadline for them to be rectified that you can both realistically agree to.

**Note:** in order to get your Occupation Certificate amongst the other certificates that will need to be compiled, the NSW Fire Safety Certificate will need to be signed by the building owners, this can take time, especially when Strata is involved.

### STEP 20 Check Services

□ Make sure things like phones and internet are 100% operational before you move in. Once the site has reached occupancy and is spotlessly clean it is time to move in.

### **STEP 21** Ongoing maintenance

□ Keep up to date with all of your scheduled maintenance. It is of utmost importance to keep Fire systems, Mechanical systems and Hydraulic systems to name just a few in top condition, and under warranty.

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